

Features List

We can provide a highly customized version of Claimsuite to suit your business needs. Listed below are just some of the standard features found within the system.

CLAIMS SCREENS

- Specialized screens for each Policy type featuring comprehensive set of claims data collection fields.
- Intuitive Claim notification process with data validation, claim duplication checks, and intelligent policy assignment.
- Customized list of cause codes and injuries.
- Financials recorded against multiple policy-specific cost headings.
- Reserves, payments, recovery reserves, recovery paid amounts recorded, and total incurred calculated for each claim heading.
- Claim financials automatically handled in currency of client division country.
- Local currency financials automatically available in Master Currency according to daily updates.
- Detailed transaction history for each claim
- Reserves automatically reduced to reflect payment
- Facility to capture details of multiple other parties.

CLIENT/DIVISION SCREEN

- 7 levels of business hierarchy
- Master currency defined per policy
- Division country defines currency for all related claims financials

USER PROFILES

- 4 main user types – you decide the access to data for each.
- Super user
- Finance Officer
- Claims worker
- Client
- Branded Interface for each client.

SECURITY

- Login and Password

POLICY SCREENS

- Policies are recorded per client
- Each Policy type are customized to reflect appropriate data capture.
- Policy allocations for as many as 6 different insurers (and relevant thresholds).
- Claims screens.

REPORTING

- Configurable reporting offering users the ability to create and manage their own customized library of reports
- Integrated “Natural Language” allows reports to be defined using “Plain English”
- Output to excel, CSV or user defined files.
- Graphical and Table outputs.

DIARY

- User Friendly
- Email alerts for diary entries.

SEARCH SCREEN

- Powerful search features using unique “natural language”

FILE ATTACHMENTS

- Storable in client, division, policy and claim screens.
- Upload documents using standard search software.

ADMINISTRATION

- File handler administration fields
- A range of user profiles.

THE NEXT STEP

To learn more about how Claimsuite can benefit your business, please contact Debbie Tibber on **020 7257 6309** or email djt@claimsuite.com